



# Safe Communities Foundation New Zealand

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## **Rotorua** **International Safe Community** **Site Visit & Application Report**

June, 2010

## Table of Contents

<b>Overview</b>	3
<b>Background</b>	5
<b>Criteria 1:</b> Demonstrates partnerships and collaborations	6
<b>Criteria 2:</b> Long-term sustainable programmes	8
<b>Criteria 3:</b> High risk and vulnerable groups and environments	10
<b>Criteria 4:</b> Documentation of the frequency and causes of injuries	11
<b>Criteria 5:</b> Evaluation measures to assess effects of change	13
<b>Criteria 6:</b> Involvement in networks	15
<b>Conclusion/Recommendations</b>	16

## Overview - Application & Site Visit Report

<b>Name of Community:</b>	Rotorua, New Zealand
<b>Date ISC Application Submitted:</b>	March, 2010
<b>Date of Site visit:</b>	18 <sup>th</sup> May, 2010
<b>Certifying Centre:</b>	Safe Communities Foundation New Zealand (SCFNZ)
<b>Primary Contact:</b>	Dr Carolyn Coggan, Director, Safe Communities Foundation New Zealand Certifying Centre for International Safe Communities, Auckland, New Zealand

### Objective:

Review of application, supporting documents and conduct of site visit for Rotorua District based upon the criteria for designation as a member of the International Safe Community Network.

### Application Review Process:

#### Activity 1: Appointment of New Zealand Peer Review and Site Visit team:

- Dr Carolyn Coggan, Director, SCFNZ
- Tania Peters, National Programme Manager, SCFNZ
- Dr Marilyn Brewin, Research Programme Manager, Nga Pae o Te Maramatanga
- Cathy Bruce, Project Manager Local Government, Alcohol Advisory Council of NZ
- Bruce Wood, Graffiti Prevention Officer, North Shore City Council
- Geoff Wilson, Strategic Relationship Manager, Site Safe NZ Inc
- Tuini Hakaraia, Safe Waitakere.

**Activity 2:** Preliminary review of all materials submitted and confirmation that the community is ready for a site visit.

**Activity 3:** Review of internet application summary. Minor changes required. Final version formatted for inclusion on Karolinska website [www.phs.ki.se/scp](http://www.phs.ki.se/scp) and SCFNZ website [www.safecommunities.org.nz](http://www.safecommunities.org.nz)

- Activity 4:** Review of application and supporting documents.  
Preparation of review report and finalisation of site visit activities.
- Activity 5:** Conduct of site visit and finalisation of review report.
- Activity 6:** Advise WHO Collaborating Centre on Community Safety Promotion on outcome of review. Preparation for, and conduct of, designation ceremony.

### **Site Visit Agenda:**

**Session 1:** Powhiri and introductions.

**Session 2:** Presentations and discussions related to:

- ⇒ Criteria 1 – Partnerships and Collaborations
- ⇒ Iwi representation
- ⇒ Workstreams
- ⇒ Injury Data

**Session 3:** Visit/presentations and discussions related to:

- ⇒ Family Violence
- ⇒ Te Arawa Journey and programmes for young people (Te Waiariki Pūrea Trust)
- ⇒ Standing up to Falls (Older Persons' Safety)

**Session 4:** Lunch/presentation and discussions related to:

- ⇒ Reducing alcohol-related harm

**Session 5:** Visit/presentations and discussions related to:

- ⇒ Child Road Safety
- ⇒ Water Safety
- ⇒ Crime Prevention through Environmental Design

**Session 6:** Presentations and discussions related to:

- ⇒ Visitor Safety
- ⇒ Suicide Prevention
- ⇒ Workplace Safety Seminars

**Session 7:** Feedback from Site Visit Review Team  
General Discussion.

## Background

Rotorua District is a medium-sized city with a population of 66,000. It is located in the centre of the North Island of New Zealand and lies largely within the Bay of Plenty region. Rotorua District is centred around a thriving urban area on the southern shore of Lake Rotorua, and extends to include a substantial rural area as well as lakeside communities. Thirty-six percent of the people who live in the District are Maori and Te Arawa is the local Iwi. Rotorua is a visitor icon in New Zealand and overseas, due in part to its geothermal and cultural attractions. On average, there are more than 8,500 visitors per day staying in commercial accommodation in Rotorua.

The Rotorua District application for accreditation as an International Safe Community (ISC) was extremely comprehensive (156 pages in total). This document is titled 'Treasure Rotorua: Our Journey to a Safer Community'. Treasure Rotorua is a collaborative project that was established to move Rotorua towards ISC designation. This journey, which began in late 2005, was focused on obtaining a better understanding of the injury issues that were faced by the Rotorua community so that organisations could work more effectively together to focus safety initiatives in the District.

The application begins with detailed information about Rotorua, its early history and its people. It then comprehensively addresses each of the six ISC criteria. The appendix also included the following:

- Treasure Rotorua Strategic Plan
- Treasure Rotorua Terms of Reference
- Treasure Rotorua Working Protocol
- Rotorua Central Business District Alcohol Accord
- Safe Rotorua Newsletters.

The Treasure Rotorua Steering Group are to be congratulated on the excellent picture of Rotorua and the collaboration and cooperation occurring within the Rotorua community to achieve ISC status. As stated in the application by the Mayor for Rotorua, Kevin Winters, JP: *"Rotorua District Council recognizes that safety is a major priority for Rotorua. Our residents have indicated this by consistently ranking a 'safe and caring community' as their most important community outcome for our District"*.

Both in the application and during the site visit, the time and effort that had gone into developing community safety initiatives was evident. The remainder of this report provides details related to both the application and site visit on how Rotorua District met each of the six criteria for designation as an ISC by the WHO Collaborating Centre on Community Safety Promotion.

**Criteria 1: An infrastructure based on partnership and collaborations, governed by a cross-sectional group that is responsible for safety promotion in the region.**

- ⇒ The Treasure Rotorua Steering Group was formed in 2008. This partnership consists of representatives from 11 organisations working together incorporating:
- Rotorua District Council
  - Lakes District Health Board
  - Accident Compensation Corporation
  - Castlecorp
  - Police
  - Toi Te Ora Public Health
  - Iwi representatives
  - Ministry of Social Development
  - Neighbourhood Support
  - Te Waiariki Pūrea Trust
  - Te Arawa Standing Committee.
- ⇒ The site visit team noted that, given the data related to safety in Rotorua, these organisations were an appropriate choice. As the Mayor for Rotorua stated during the site visit *“safety of our community is our core business”*. He went on to state that the *“Rotorua District Council has been an advocate for safety within the District for several years”*. The review team was very impressed with the collaborative leadership displayed by the Rotorua Mayor.
- ⇒ Since 2008, the Treasure Rotorua steering group has met monthly to contribute to the planning and implementation of injury prevention and safety promotion projects within the Rotorua Territorial Local Authority area. The mission adopted by this group was *“planned approaches towards achieving sustainable improvements in safety, in our community”*. This group aims to improve the quality of life, through improvements in safety for both local residents and visitors to the District.
- ⇒ During the site visit it was particularly evident that the decision to seek international recognition as a safe community had prompted the formalising of existing relationships and opportunities for new relationships to be formed. This is the basis of the requirements for criteria one.
- ⇒ The infrastructure required to achieve criteria one was clearly outlined on pages 21-35 and in appendix A, B and C (pages 139-152) of the application. Members of the site visit team were impressed with the clear diagrams as well as the comprehensive information presented related to Rotorua’s Safety Network.
- ⇒ The site visit review team was impressed with the way that, over a number of years, a strengthening network of inter-agency safety groups, each focused on one or more

specific areas of safety such as road safety, crime reduction, family violence, visitors, older people and youth, has developed. As was evident in the application, many of these groups have grown out of community efforts and concerns, and have then gone on to be supported by government organisations and other groups.

- ⇒ The site visit team was also impressed with the involvement of the Police in many of the inter-agency safety groups. This collaborative leadership role was well demonstrated during the site visit.
- ⇒ The comprehensive of the Treasure Rotorua Strategic Plan 2010-2013 which is focused on six key objectives is a real strength of the current application. The development of this Strategic Plan provides solid evidence related to the future sustainability of community safety efforts for the residents and visitors to the Rotorua District.
- ⇒ During the site visit, discussion was held about the challenges and advantages of linking the network of inter-agency safety groups together more.
- ⇒ The review team was somewhat surprised that the Fire Service appeared to not be involved in the Treasure Rotorua Steering Group, although it was acknowledged that the Fire Service are a lead agency for safety within Rotorua.
- ⇒ During the site visit what became evident to all members and observers of the review team was:
  - the strength of support from the Council;
  - the depth of community development which was occurring at multiple levels of the Rotorua community;
  - the positive support and level of participation by Iwi;
  - the significance of a true strengths based approach to support 'Treasure Rotorua'; and
  - the linking of safety to Long Term Council Community Plan (LTCCP) outcomes.
- ⇒ This criteria has been met. In the application and at the site visit, a wide range of examples was provided which demonstrated how the steering group and safety networks were working in partnership to reduce injury and crime and promote safety for residents and visitors to the Rotorua District. All participants involved in Treasure Rotorua are to be congratulated on what has been achieved.

## **Criteria 2: Long-term sustainable programmes covering both genders and all ages, environments and situations.**

- ⇒ The application addresses this criteria in a very comprehensive manner, with a total of 92 initiatives and six case studies being covered. The site visit team was very impressed with the way that, in most instances when describing initiatives, reference was made to how the lead organisations used best practice based on the available evidence.
- ⇒ Before outlining the programmes specifically designed to meet criteria two, the application clearly outlined that sustainability is a key element in ensuring that outcomes are achieved and maintained. This is to be commended.
- ⇒ The Treasure Rotorua steering group is to be commended on the way the information related to programmes is covered in the application. The diagram on page 39 is very clear and useful.
- ⇒ Alcohol was identified as a contributing factor for many injuries, both intentional and unintentional through an analysis of the data and by residents who were involved in the consultation process. Appropriately, the reduction of alcohol-related harm across all safety areas was identified as a major focus for Treasure Rotorua.
- ⇒ Comprehensive tables related to the three priority areas of Violence and Crime (42 initiatives listed), Road Safety (17 initiatives), and Injury Prevention (33 initiatives) were presented under criteria two. The following information was included in the tables: programme name; the lead organisation; other organisations involved; funders; brief description; primary target group; key evaluation measures and future directions. This information was produced very clearly and demonstrates how the Rotorua District is providing long-term sustainable programmes covering both genders and all ages, environments and situations.
- ⇒ The overall strategic alignment to statutory responsibilities and government priorities was clearly demonstrated.
- ⇒ In addition to the tables, six case studies were identified under criteria two in the application:
  - City Assist Programme
  - Saying No to Family Violence: White Ribbon Day & Santa Parada
  - Intersection Campaign
  - Ruru Road Safety Education Campaign
  - Unison Lake Safety Programme
  - Safety Culture in Forestry.
- ⇒ The review team was impressed with the depth of information in these case studies as it gave them an excellent background for their site visit and provided far more information than a table ever could. In particular, the case studies provided an excellent picture of

the evidence for the initiative, details of the initiative, the collaboration involved and the result achieved.

- ⇒ The review team was also impressed with the way that, as well as developing local programmes, the Treasure Rotorua Safety Networks leverage off wider regional and national programmes. However, the extent of initiatives occurring to address unintentional child injury prevention and home safety requires further clarification.
- ⇒ The site visit team saw strong evidence of the strategic involvement of Iwi and discussed the need for ongoing emphasis on the service delivery of marae-based safety programmes.
- ⇒ The site visit team considered that the way Crime Prevention Through Environmental Design (CPTED) was incorporated into relevant initiatives was very good.
- ⇒ It was also very pleasing to note the importance given to the continuous monitoring of the programmes.
- ⇒ This criteria has been comprehensively met. Treasure Rotorua is to be highly commended on its use of local injury and crime surveillance data to establish coalition safety priorities. It was recognised by the review team that this application is of an extremely high standard. Not only are priorities based on a considered analysis of data, community members were also actively involved in determining priorities. Additionally, extensive use by the Treasure Rotorua steering group of research has resulted in the identification of best practices to reduce injuries and improve safety for residents and visitors to the Rotorua District.

### **Criteria 3: Programmes that target high-risk groups and environments.**

- ⇒ The review team were impressed with the comprehensive analysis undertaken of injury, data as well as the process of community consultation to identify key priority areas for safety in Rotorua. The diagram on page 75 of the application clearly illustrates Rotorua's safety priorities.
- ⇒ High risk environments identified included: workplaces, homes, public spaces and roads.
- ⇒ High risk groups identified included: youth; Maori (low socio-economic); Older Persons and Visitors.
- ⇒ Excellent rationale and statistical data at the beginning of each section was provided.
- ⇒ Seven comprehensive and informative case studies were presented under criteria three related to:
  - Alcohol related harm (Curbing Alcohol Related Violence - CARV)
  - Crime and Violence (CARB & Blokes & Women's Toolbox)
  - Workplace Safety (ACC Workplace Safety Seminars)
  - Suicide Prevention (Suicide Prevention Pilot Project)
  - Youth & Maori (E OHO – Awaken & Te Arawa Journey)
  - Older People (Falls Prevention, Tai Chi & BUS - Balance, Upright & Safe)
  - Visitors (CPTED & Oceania Bike Championship).
- ⇒ The review team considered that as visitor safety was identified as a priority, the Treasure Rotorua Steering Group could consider developing more comprehensive messaging and programmes to incorporate both unintentional and intentional injury prevention suitable for visitors e.g. hot-water burns prevention as well as vehicle safety.
- ⇒ The review team was impressed with the approach taken to address criteria three, they considered that the justifications at the beginning of this section and at the beginning of each case study was extremely comprehensive. Criteria two and three are really a continuum based on analysis of data.
- ⇒ This criteria has been met. Overall the review team was pleased to note the evidence of interagency collaboration occurring to address high-risk environments and groups.

#### **Criteria 4: Documentation of the frequency and causes of injuries.**

- ⇒ Criteria four is an important focus for the scientific approach of community safety promotion. It is also essential for sustainable development.
- ⇒ This criteria has been met in an extremely comprehensive, useful and informative manner. Overall, the review team was extremely impressed that, in this application, data informed the establishment of priorities and also allowed Treasure Rotorua to be responsive to new and emerging situations.
- ⇒ It was also pleasing to note in the application that both the strengths and weaknesses of data sources were identified.
- ⇒ The introduction section of the application provided a very comprehensive profile of the residents of Rotorua District.
- ⇒ Under criteria four (pages 97-108) extensive information about injuries and incidents of crime in Rotorua was analysed. The main data sources accessed were: Road safety statistics; Lakes DHB emergency department data; ACC injury data; Crime statistics; New Zealand Fire Services' data; Water Safety drowning data; and Rotorua District Council data from a range of sources including Census data, and New Zealand Police perceptions of safety survey data.
- ⇒ Analysis of injury death and hospitalisation data was presented by cause, scene, gender, ethnicity and age. Rotorua injury rates were also compared with the rest of New Zealand. Interestingly, the injury death rate in Rotorua was comparable with the rest of New Zealand (4.1 and 4.5 per 10,000 people respectively). The three leading causes of injury deaths in Rotorua were Motor Vehicle Traffic (33%), Suffocation (25%) and Falls (19%). Again this mirrored the leading causes of injury death for the rest of New Zealand.
- ⇒ Rotorua was found to have high rates of hospitalisation for injury (154 per 10,000 people) compared with the national average of 125 per 10,000 people. Falls were the leading cause of hospitalisation in Rotorua and in the rest of New Zealand.
- ⇒ Comprehensive analysis of ACC, Road Safety, Crime, Perceptions of Safety, Fire Safety and Water Safety were also provided (pages 100-106).
- ⇒ What was particularly unique about the presentation of the data under criteria four of the Treasure Rotorua application was the trend analysis and comparison with the rest of New Zealand. The team who provided this analysis is to be congratulated for making the time to not only source the relevant data but to present the information in an accessible form. Having robust baseline data is essential for ongoing monitoring and evaluation of the ISC programme.
- ⇒ Additionally, for the first time in an ISC application, Treasure Rotorua included an estimate of the social and economic costs of crime and injuries in the Rotorua District.

In Rotorua, the annual cost was estimated at \$814,745. Again, the team is to be commended for their efforts.

- ⇒ In addition to the routinely available data, Treasure Rotorua also developed and analysed a safety survey, which was available for completion on-line and at community meetings. A total of 300 responses were received. Sixty percent of respondents to this survey strongly agreed that Safe Community designation would help to improve safety in the Rotorua community. Participants were also asked to rate priority safety areas; abuse of alcohol received the largest percentage of votes.
- ⇒ The review team considered that, given the comprehensive of the data provided, and the user friendly manner in which it was presented, that Treasure Rotorua have established the gold standard for other communities in New Zealand and internationally to aim for.

## **Criteria 5: Evaluation measures to assess the programmes, processes and the effects of change.**

- ⇒ This criteria has been met. The Treasure Rotorua ISC application related to this criteria is the most comprehensive review to date. This section of the application provides an outstanding model for other communities, in New Zealand and internationally, to follow.
- ⇒ The review team was pleased to note the importance that the application placed on taking an evidence-based approach to the undertaking of appropriate accountability and evaluation processes and noted the extensive use of appropriate measures through the application and appendices (pages 111-123 and 142-149).
- ⇒ A comprehensive outline of the type of evaluation measures and community profiles in injuries, road safety and reported crime statistics has been provided.
- ⇒ The level of evaluation and the emphasis placed on continuous-improvement was already clear to the review team because of the details provided in the Strategic Plan as well as in the tables and case studies included in the application. During the site visit further examples of how Treasure Rotorua is adopting a continuous-improvement approach was provided. The site visit team would like to encourage Treasure Rotorua to write up a series of case studies to further demonstrate the evaluative continuous-improvement approach that was evident in the application and during the site visit.
- ⇒ Treasure Rotorua is also to be commended for the identification of specific targets (p 111) in the application that will be monitored over the next three years. Examples of specific targets identified included the:
  - Incidents of crime, especially family violence, burglaries and violence in public spaces.
  - Perceptions of safety as measured by the quarterly regional visitor monitor and the annual Rotorua District perceptions of safety survey.
  - Data from Lakes DHB including emergency department attendance and hospitalisation for injuries.
  - ACC claims data related to falls, suicide, workplace injuries, home injuries and injuries resulting from leisure and recreational activities.
  - Road traffic crash, fatality and injury statistics.
  - Numbers of drowning deaths.
  - Numbers of fire fatalities and injuries.
- ⇒ The review team was very impressed with the way that, throughout the application, Treasure Rotorua demonstrated knowledge of the relevant data and evaluation issues and how this was linked to programme development and ongoing monitoring of initiatives.
- ⇒ Selected evaluation findings summarised in the application included:
  - Overall crime rate in the last five years has come down by almost 25%.
  - Analysis of Police statistics show that in 2008 crime dropped by 7.5%.

- A 50% reduction in vehicle crime at the Rotorua District Council or Department of Conservation controlled carparks that are target-hardened through CPTED assessment and implementation of recommendations.
- A 50% reduction in the number of visitors as victims of vehicle crime as a result of the 'Project Papa Waka'.
- A 27% decrease in injury deaths between 2001 -2005.

## **Criteria 6: Ongoing participation in national and international safe communities networks.**

- ⇒ This criteria has been met. The Treasure Rotorua steering group ably demonstrated extensive local, regional, national and international networks.
- ⇒ In addition to the information outlined in the application, the site visit provided further examples of how networks were working. Treasure Rotorua is making a great contribution to networks at the local (neighbourhood support; family violence; young people; crime prevention) level.
- ⇒ As demonstrated in the application and reinforced during the site visit, engaging Rotorua people to become involved in the Safe Community journey has been vital to its success. For example, at the start of Rotorua's journey to Safe Community designation, seven community hui (meetings) were held to gather information on public perceptions of safety priorities in Rotorua. Members of the community also had an opportunity to contribute to the project through an on-line survey. Over 300 responses to this survey were received. This is the best example, to date in New Zealand, of such comprehensive measures being implemented to ensure that the voice of people from diverse cultures was not only heard, but also incorporated into project planning. More importantly, ongoing community consultation is planned over the coming years to build further support for, and awareness of, Treasure Rotorua.
- ⇒ A Safe Rotorua newsletter is also produced bi-monthly. Copies of this newsletter were included in Appendix E of the application.
- ⇒ The Treasure Rotorua Project Leader has recently featured on Television Rotorua and Maori Television. Additionally, the review team was impressed with the breath and depth that information on safety programmes in Rotorua has received in the media. Numerous examples were provided in the application.
- ⇒ At the national level, networks have been effectively established to share information and resources, in a wide range of safety programmes, to address family violence and suicide prevention to name but a few examples.
- ⇒ Representatives from the Treasure Rotorua steering group have also actively participated in the New Zealand Safe Communities Networks over the past two years.
- ⇒ At the international level, Treasure Rotorua and the wider Rotorua District has developed extensive networks through their participation in International Safe Community Conferences, sister city exchanges and participation in a range of Crime Prevention Conferences and symposiums.
- ⇒ It is extremely impressive that stakeholders associated with Treasure Rotorua have international contacts with representatives from the United Kingdom, Japan, Australia, Canada and the United States.

## Concluding Comments and Recommendations

Treasure Rotorua is an outstanding example of a community that has undertaken robust analysis of data, identified best practice programmes, incorporated appropriate processes to identify key stakeholders to participate in the leadership group and produced an extremely comprehensive application to become an International Safe Community of the World Health Organization Collaborating Centre on Community Safety Promotion.

It is important to recognise good leadership. Rotorua District has been fortunate to have a Safe Community Designation Leader, Amy Royston, who has provided support to a wide range of groups and agencies. Her abilities kept strategic partners focused on their unique contribution to the Treasure Rotorua Safe Community Journey. She also provided robust data analysis, identified appropriate measures to assess the effects of change, and maintained an excellent working relationship with Treasure Rotorua's safety networks. The importance of a dedicated safe community coordinator will be necessary if Rotorua is to achieve its mission of *'planned approaches towards achieving sustainable improvements in safety, in our community'*. It is further acknowledged that for an individual to be effective they require good management and strategic support. This was ably provided by Ann Esler, Manager Community Policy and Resources at the Rotorua District Council.

In undertaking the site visit and review of Rotorua's Safe Community application for designation as an International Safe Community, the review team considered this application provides an excellent model for other communities to aspire to and were most impressed with the way it was acknowledged by the Mayor in the application that:

*"Designation as an International Safe Community will further demonstrate our commitment to ensuring Rotorua has the foundations to continue the journey towards becoming the 'safe and caring community' desired by the people of the Rotorua District".*

In undertaking the review of Treasure Rotorua's application for designation as an ISC, the review team considered that the following points could further assist Rotorua in its continuous-improvement approach to community safety.

- ⇒ That Treasure Rotorua steering group should consider hosting six-monthly forums to further encourage collaboration between the interagency safety groups.
- ⇒ The Treasure Rotorua steering group should, in the future, involve the Fire Service in the steering group.
- ⇒ That consideration is given to initiating a Child Safety Working Group either through strengthening the Safe Kids coalition or other Child Safety initiatives in Rotorua. It will be important that safety efforts focus on ages 0-14 years.
- ⇒ That consideration is given to the development of integrated key safety message across all the priority areas, for example, that injuries are preventable.

- ⇒ That consideration is given to the establishment of a chief executive's forum to help identify 'best practice' in integrating workplace and community safety efforts.
- ⇒ That Treasure Rotorua continues, and extends, their focus on safety in the home environment.
- ⇒ That Treasure Rotorua continues, and extends, their focus on marae-based safety programmes.
- ⇒ The Treasure Rotorua steering group should consider strengthening linkages between Civil Defence and Emergency Planning.
- ⇒ That consideration is given to closer alignment between roading engineers and the Road Safety Action Planning process in support of the Road Safety Coordinator to provide a more integrated engineering response into Education, Enforcement and Engineering solutions for crash reduction.
- ⇒ Ongoing monitoring of high risk environments associated with alcohol-related harm, especially within public spaces where many violent and alcohol-related offences occur will be essential.
- ⇒ Further development and implementation of a communication strategy for Treasure Rotorua, including continuing to encourage responsible and balanced media reporting of community safety will be important, given the perceptions of safety findings.
- ⇒ That any communication strategy developed give special consideration to ensuring that members of the Rotorua community continue to be kept informed of Safe Community initiatives.
- ⇒ Given that visitor safety was identified as a priority, plans should be developed to ensure that visitors are aware of Treasure Rotorua's efforts to improve community safety.
- ⇒ Rotorua District Council should have a link on its website to its International Safe Community status.

Overall, this is an exceptional application, very worthy of ISC designation. It covers the journey the Treasure Rotorua steering group embarked upon to achieve International Safe Community status. It illuminated the way that the WHO Safe Communities model has drawn together government and non-government agencies to work collaboratively to enhance safety in the Rotorua District. Congratulations to all those involved.

Following the review of the Treasure Rotorua application and the results of the official site visit, the Safe Communities Foundation New Zealand, in its capacity as a Certifying Centre of the WHO Collaborating Centre on Community Safety Promotion, found that the Rotorua District had achieved the criteria to be designated as an International Safe Community. The designation ceremony will take place in Rotorua on Friday 25<sup>th</sup> June, 2010, and will be

officiated by Dr Carolyn Coggan in her capacity as the Director of SCFNZ, a Certifying Centre of the WHO Collaborating Centre on Community Safety Promotion in Karolinska Institutet, Stockholm, Sweden. On this day the Rotorua District will officially become the 200<sup>th</sup> ISC globally and the 14<sup>th</sup> Territorial Local Authority to achieve this status in New Zealand.