



Queensland Delfin Lend Lease Master Planned Communities – Forest Gardens, Springfield Lakes, Hyatt Coolum, Varsity Lakes, Woodlands Pacific Safe Community #'s 1-5



Country: **Australia**

Programme started year: **2006**

Pacific Safe Communities Network Membership: **2009**

Full application available: www.safecommunities.org.nz/sc/dllqld

Number of inhabitants: **24,500 (as of 2009)**

- The Forest Gardens community has a current population of 5,000 people.
- The Springfield Lakes community has a current estimated population of 10,000 people and is expected to have a total population of 50,000 people on completion in 2020.
- The Hyatt Coolum development is an integrated resort-residential community comprising 500 dwellings and an existing resort. The resort accommodates in excess of 150,000 visitors per annum and has up to 1,000 staff. The dwellings are expected to house an estimated 1,000 people on completion in 2013.
- The Varsity Lakes community has achieved its target population of 8,000 people and is expected to further increase by completion in early 2010.
- The Woodlands community has a current estimated population of 1,000 people and is expected to have a total population of 3,500 people on completion in 2011.
- The Rocky Springs development has not commenced as yet. It has been included in this profile to demonstrate how Delfin Master Planned Communities transfer the lessons learned from one development to another. The expected total population of Rocky Springs is expected to be 38,000 people on completion in 2044. This development will significantly add to the current population of Townsville City which is estimated at 30 June 2008 to be 175,542 people. Townsville City was designated as an International Safe Community on 11 October, 2006.

In October 2006, at the Queensland Safe Communities Conference held in Townsville, Delfin Lend Lease (DLL) Chief Operating Officer, David Keir, announced the company's commitment to leading the way in the creation of Incident & Injury Free communities which includes participation in the Safe Communities program. Operating Incident & Injury Free is a global vision and a core component of project team culture promoting workplace safety and engaging the community in the creation of safe places in which to work, live and visit.

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Web address for the community as a whole:

www.delfinlendlease.com.au

www.forestgardens.com.au

www.springfieldlakes.com.au

www.coolumlendlease.com.au

www.varsitylakes.com.au

www.woodlands.com.au

www.rockysprings.com.au (pending included to demonstrate continuous improvement model)

There are a range of initiatives that have been put in place by the community covering safety promotion activities:

Children 0-14 years:

Forest Gardens

- Injury prevention for children 0-5 years raising awareness of child safety issues around the family home and in the wider community through the provision of critical safety information on a range of injuries and preventative strategies (e.g. slips, burns, bites, motor vehicle safety, conducting a home safety audit).
- The 'Walking Bus' provides a safe walking environment for children, reduces traffic congestion, provides regular aerobic exercise, increases street security and reduces short distance motor vehicle trips that contribute significantly to poor air quality.
- Forest Gardens 'Safety Road Signage' project focuses on road safety including bike and pedestrian safety throughout the development during construction. Young residents and the children of contractors working in Forest Gardens were invited to submit drawings which illustrated a safety message. These were used to generate signage along roadways in Forest Gardens to raise awareness of safety issues.
- Croak Daddy 'Use your brains don't play in pipes and drains' was a local television and print media injury prevention campaign developed to reduce the incidence of accidents involving children playing in pipes and drains

Springfield Lakes

- Injury prevention for children 0-5 years raising awareness of child safety issues around the family home and in the wider community through the provision of critical safety information on a range of injuries and preventative strategies (e.g. slips, burns, bites, motor vehicle safety, conducting a home safety audit).

- Prevention of childhood abuse and neglect for children 0 – 8 years and their families – a project funded by the Department of Communities and delivered to the Springfield Lakes community by NAPCAN with the support of Delfin Lend Lease.
- 'Kids First Aid' provides preventative and critical response information for carers of children about the 10 most common childhood injuries.
- Safety of children around construction sites is an activity initiated by Delfin Lend Lease staff, and delivered through local schools, in response to children taking shortcuts through construction sites.
- The 'School Walking Bus' established to relieve traffic congestion around schools, provide safe travel to school by encouraging primary students to walk with supervised groups, enhance students' road safety awareness and encourage physical activity.
- 'Keep Watch Day' raises the awareness of parents and carers about the need to supervise children in and around water.

Hyatt Coolum

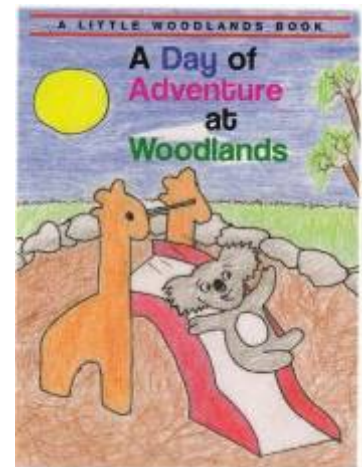
- 'Operation Bike Helmet' is a road safety initiative conducted by the Hyatt Regency Coolum's Bike Police during the summer school holidays aimed at raising visitor guests awareness of the importance of wearing a bicycle helmet while riding within the resort precinct and around the local community.

Varsity Lakes

- 'Kids First Aid' provides preventative and critical response information for carers of children about the 10 most common childhood injuries.

Woodlands

- The 'Communities for Children' initiative works with 0–5 year olds and their families promoting healthy young families and providing supports for at-risk families.
- The 'Pee Wees' program is provided through the Wesley Mission. It provides a daytime play program for children aged 0–8 years providing respite for at-risk families.
- The 'Youth and Combined Community Action' program provided by the Wesley Mission is an early intervention crime prevention program targeted at supporting young people aged 10–16 years.
- Focus groups were conducted on children's safety issues to provide a safe and injury free environment for children who visit the Delfin Sales and Information Centre.
- Woodlands 'Billycart Cup' aims to educate children on the safe construction of billy carts. Participation in the 'Billycart Cup' reinforces complementary road safety messages by requiring billycarts to be checked for safety, and participants to wear safety helmets and protective clothing.
- The Woodlands story book ('A Day of Adventure at Woodlands') is the result of collaboration between Delfin Woodlands and Communities for Children. The project aims to educate the community about the native animals found at Woodlands and its cultural heritage, and to ensure a safe and injury free living environment for children and native animals.



Youth 15-24 years:

Forest Gardens

- Forest Gardens 'Bike Jumps' project engaged young people in the design of a safe recreational facility.

Springfield Lakes

- The 'Child Safety Handbook' provides advice and tips on protecting children from injury and harm in a wide range of circumstances.

Varsity Lakes

- 'Teen Focus' comprises 6-8 different programs targeting young people at-risk (e.g. suicide, substance abuse).
- The Varsity Lakes project team facilitated a Youth Study that consulted with 11,000 students to identify the types of facilities and services required for young people within the community.

Woodlands

- The 'School to Work' Program provides real experience with on-site builders and contractors for students interested in the building and construction industry. Targeted at Year 11 and 12 students, participants are required to obtain a site safety blue card, successfully complete a site safety induction and complete Safe hand and power tool training.
- The 'Youth Housing' program coordinated by the Wesley Mission provides accommodation assistance for single young mums, pregnant young women, couples and single young men and women aged 16–24 years.
- The 'Public Art Strategy' was undertaken in collaboration with the Young Chamber of Commerce to educate students the on safe construction of a public art piece. The aim of the project was to give students ownership over their public art piece and decrease the likelihood of graffiti and vandalism.

Adults 25-64 years:

Forest Gardens

- Neighborhood Watch promotes safety in the home and in public spaces through the establishment of resident networks, police liaison and regular information sharing.
- Forest Gardens 'Safety Road Signage' project focuses on road safety including bike and pedestrian safety throughout the development during construction. Young residents and the children of contractors working in Forest Gardens were invited to submit drawings which illustrated a safety message. These were used to generate signage along roadways in Forest Gardens to raise awareness of safety issues.

Springfield Lakes

- Springfield Lakes Community Open Day showcases, provides access to and information about the diverse range of community organisations within the Greater Springfield area that promote and support community safety and injury prevention (e.g. Queensland Ambulance Service, Queensland Police Service, Queensland Fire & Rescue Service, Queensland Health, NAPCAN, church and other community support services).
- Free Community CPR Awareness Training.



Springfield Community Day

Varsity Lakes

- The 'Safety Week' program of activities provides the community with access to and information about Emergency Services, Bike Safety, Kids First Aid, Sun Safety, Water Safety, Home and Car Safety, and other injury prevention and community safety issues.

Woodlands

- A 'Food Safety' DVD has been developed in collaboration with the Woodlands Community Inc to educate community members on safe food handling practices and reduce the likelihood of food poisoning and other injuries.
- Community seminars and sessions including CPR for life and general first aid to provide community members with information about how to prevent and effectively respond to various types of injuries.

Older Adults 65+ years:

Forest Gardens

- The 'Older, Wiser and Living Safely' program addresses the perception of safety by seniors.

Springfield Lakes

- Springfield Women's Group provides regular opportunities for women aged over 50 years to discuss issues of health and wellbeing including driver awareness and personal safety.

Varsity Lakes

- Information about falls prevention was distributed to residents of the recently opened Domain Aged Care facility.

For the following environments:

Home:

Forest Gardens

- The 'Neighborhood Watch' program promotes safety in the home and in public spaces through resident networks, police liaison and regular information sharing.

Springfield Lakes

- 'Becoming a Bush Fire Prepared Community' targets residents who live near environmental corridors and provides information through a multifaceted program including guest speakers from the Queensland Fire & Rescue Service at Resident Welcome Nights, articles in the Community Update, letter box drops and information sessions held in parks for residents living near the environmental corridor.
- The 'Neighbourhood Watch' program improves communication between the local community and police, and provides regular information and assistance with property security and other crime prevention and community safety issues.

Hyatt Coolum

- The 'Home Safety Kit' is a comprehensive safety manual that is provided to all new residents to promote safety consciousness within the community and provide practical information about a diverse range of injury prevention and community safety issues.

Varsity Lakes

- The Varsity Lakes Community Limited collaborated with the Gold Coast City Council to develop a Disaster Management Plan to ensure a safe and coordinated response to a range of potential disaster events such as flood, fire, tsunami and bomb threats.

Woodlands

- A 'Food Safety' DVD has been developed in collaboration with the Woodlands Community Inc to educate community members on safe food handling practices and reduce the likelihood of food poisoning and other injuries.

Traffic:

Forest Gardens

- Forest Gardens 'Safety Road Signage' project focuses on road safety including bike and pedestrian safety throughout the development during construction. Young residents and the children of contractors working in Forest Gardens were invited to submit drawings which illustrated a safety message. These were used to generate signage along roadways in Forest Gardens to raise awareness of safety issues.
- Forest Gardens 'Hike & Bike Trails' comprise 5 kilometres of interconnecting hike and bike trails incorporated into the master plan to create safe corridors for pedestrians and bike users within the master planned community and linking to access route into the broader community.
- Forest Gardens bike jumps Safe recreation for teenagers, and increased security for residents
- The 'Cane Train' gates and safety awareness program was initiated as a result of the high risk of injury to people using the train tracks as walkway/short cut during harvesting season.

Springfield Lakes

- The 'School Walking Bus' was established to relieve traffic congestion around schools, provide safe travel to school by encouraging primary students to walk with supervised groups, enhance students' road safety awareness and encourage physical activity.
- Springfield Lakes 'Road Watch' Project is a proactive community road safety initiative aimed at encouraging safe driving habits within the community and the reporting of irresponsible driving behaviour to Police.

Hyatt Coolum

- Design of pathways, bikeways and buggy-ways to facilitate safe access from a gated community into the broader community, tips on buggy safety and updated maps of the resort's buggy pathways.
- Vehicle and buggy safety video program for resort staff to enhance driver safety on the winding roads and paths within the resort.

Varsity Lakes

- Varsity College Bike Safety program.
- The 'Varsity Central Traffic Study' was a pedestrian traffic study undertaken due to the impact of increased commercial traffic on the safety of pedestrians and road users. The recommendations of the study were made available to Gold Coast City Council for consideration and implementation.

Occupational:

Forest Gardens

- Forest Gardens 'Safety Road Signage' project focuses on road safety including bike and pedestrian safety throughout the development during construction. Young residents and the children of contractors working in Forest Gardens were invited to submit drawings which illustrated a safety message. These were used to generate signage along roadways in Forest Gardens to raise awareness of safety issues.
- Regular site tours and opportunities for networking promote positive attitudes and personal responsibility for safety by contractors' staff and their families.
- Regular interactive 'smoko' sessions with contractors provides an informal opportunity to get to know each of the contractors and promote the importance of reporting safety concerns and constructively discuss and problem-solve any site practices that have the potential to impact on worker and/or community safety.

Springfield Lakes

- The 'Safe Work Week' community event promotes workplace safety and provides information to all working community members about how they can enhance safety in their workplace and reduce injury.
- Safety of children around construction sites is an activity initiated by Delfin Lend Lease staff, and delivered through local schools, in response to children taking shortcuts through construction sites.

Hyatt Coolum

- Vehicle and buggy safety video program for resort staff to enhance driver safety on the winding roads and paths within the resort.

Woodlands

- Regular 'Builder Updates' educate and encourage builders and contractors to conduct safe work practices.
- The 'School to Work' Program provides real experience with on-site builders and contractors for students interested in the building and construction industry. Targeted at Year 11 and 12 students, participants are required to obtain a site safety blue card, successfully complete a site safety induction and complete Safe hand and power tool training.

School:

Programs about safety in the school environment have predominantly been focused on road safety traveling to and from school – Walking Bus.

Sports:

Forest Gardens

- The 'Walking Bus' provides a safe walking environment for children, reduces traffic congestion, provides regular aerobic exercise, increases street security and reduces short distance motor vehicle trips that contribute significantly to poor air quality.
- Forest Gardens 'Bike Jumps' project engaged young people in the design of a safe recreational facility.



Forest Gardens Walking Bus

Springfield Lakes

- The 'School Walking Bus' established to relieve traffic congestion around schools, provide safe travel to school by encouraging primary students to walk with supervised groups, enhance students' road safety awareness and encourage physical activity.
- 'Keep Watch Day' raises the awareness of parents and carers about the need to supervise children in and around water.

Hyatt Coolum

- 'Operation Bike Helmet' is a road safety initiative conducted by the Hyatt Regency Coolum's Bike Police during the summer school holidays aimed at raising visitor guests awareness of the importance of wearing a bicycle helmet while riding within the resort precinct and around the local community.
- Design of pathways, bikeways and buggy-ways to facilitate safe access from a gated community into the broader community, tips on buggy safety and updated maps of the resort's buggy pathways.

Woodlands

- Woodlands 'Billycart Cup' aims to educate children on the safe construction of billy carts. Participation in the 'Billycart Cup' reinforces complementary road

safety messages by requiring bill carts to be checked for safety, and participants to wear safety helmets and long sleeve clothing.

Leisure:

Forest Gardens

- Forest Gardens 'Safety Road Signage' project focuses on road safety including bike and pedestrian safety throughout the development during construction. Young residents and the children of contractors working in Forest Gardens were invited to submit drawings which illustrated a safety message. These were used to generate signage along roadways in Forest Gardens to raise awareness of safety issues.

Springfield Lakes

- Keep Watch Day raises the awareness of parents and carers about the need to supervise children in and around water.

Hyatt Coolum

- An annual waterways audit is undertaken to ensure that all waterways within the resort have safe access and egress, and relevant warning signage to the lakes, pools and beach access ways. Safety information is also included within the rooms to notify guests of water hazards within the resort.



Springfield Lakes Keep Watch Day

Woodlands

- A strategy for promoting safety in and around the wetlands has been developed and implemented in the community including appropriate signage, fencing, safety and injury prevention information in the 'Community Update'.
- The Woodlands story book ('A Day of Adventure at Woodlands') is the result of collaboration between Delfin Woodlands and Communities for Children. The project aims to educate the community about the native animals found at Woodlands and its cultural heritage, and to ensure a safe and injury free living environment for children and native animals.

Other:

- 'Risk and Opportunity At Design' reviews are regularly undertaken of the Forest Gardens, Rocky Springs, Hyatt Coolum, Varsity Lakes and Woodlands master planned communities. Design considerations include street design for traffic and pedestrian safety, the application of Crime Prevention Through Environmental Design Principles and address any other potential injury prevention and community safety issues.
- As previously stated Rocky Springs master planned community is included in this profile as an example of how the learning that comes from developing and implementing safety promotion activities and injury prevention programs addressing the needs of high risk groups and specific environments in one master planned community can be transferred to another. The project team for the Rocky Springs master planned community is working with an intersectoral Community Taskforce in the pre-construction phase to examine the applicability of extending injury prevention and community safety programs that have been successful in supporting the completed Riverside Gardens master planned. Some of these programs include Neighborhood Watch, the 'Wheellie Good Time' program that promote safety on all types of wheels, encouraging the use of the

designated Hike and Bike Trails, programs, and 'Environmental Day' which is aimed at educating residents about the biodiversity of their local environment and related safety and injury prevention issues.

Violence prevention:

Forest Gardens

- Neighborhood Watch promotes safety in the home and in public spaces through the establishment of resident networks, police liaison and regular information sharing.

Springfield Lakes

- Springfield Women's Group provides self-defense classes for women over 50 years.
- Springfield Karate Club works particularly with children to build self confidence, fitness and protective behaviours.
- Neighbourhood Watch – 'Friends, Families and Neighbours' was established to improve communication and information sharing between Neighbourhood Watch, local police and a growing culturally diverse community at Springfield Lakes.

Varsity Lakes

- Delfin Lend Lease provides security patrols to provide an additional level of safety and security for community members.
- 'Varsity Lakes Online' is a community information portal which provides access to a diverse range of community information and resources including a specific section of 'Crime Prevention'

Suicide prevention:

Hyatt Coolum

- The 'Hyatt Coolum and Cooloola Coasts StandBy' provides a 24 hour coordinated community response for families, friends and associates bereaved by suicide including telephone support, crisis counselling, information and linkage to the StandBy Referral Pathway and outreach by the StandBy Trauma Response Team. StandBy has also developed the suicide prevention and post-intervention training programs in the areas of health promotion and critical incident response.

Varsity Lakes

- A range of community services (e.g. S.A.I.L.S, Youth @ Risk, Mums Depression, Hope Church, Elevation Church, Eternity Church and Generation Church) provide suicide prevention and post-incident support accessible to the community.

Woodlands

- Logan Police Citizens Youth Club 'Suicide Prevention Training' provides participants with the confidence and skills to assist others in prevention of suicide and other forms of self-harm.

Programmes aiming at "High risk-groups":

- Forest Gardens, Springfield Lakes, Hyatt Coolum, Varsity Lakes and Woodlands master planned communities all undertake a range of programmes that support the needs of high-risk groups in particular children, young people and workers on construction sites. Details of many of these programmes have been provided in the previous sections of this community profile.
- Springfield Lakes master planned community also has a specific program that aims to engage community members with culturally and linguistically diverse backgrounds. Springfield Lakes 'Neighbourhood Watch – Friends, Families and Neighbours' was recently established to improve communication and information sharing between Neighbourhood Watch, local police and a growing culturally diverse community.

Data Analysis:

The master planned communities of Forest Gardens, Hyatt Coolum, Springfield Lakes, Varsity Lakes and Woodlands together with Delfin Lend Lease have a commitment to monitoring and responding proactively to injuries within its master planned communities at all stages of community building and involving all community members including staff and contractors who provide services to the sites during construction.

Workplace injuries:

Delfin Lend Lease has an internal Environmental Health and Safety Incident Management system that records incidents occurring at all projects. The database shows that at Queensland projects, between June 2006 and June 2009, there was the equivalent of 31 days lost due to incidents. The majority of incidents involved labourers, and was a result of slips and trips, cuts, falls, or involved property damage.

Incidents are monitored on a daily basis and response is provided on an individual and community basis. Delfin Lend Lease considers staff and contractors as part of the community while they are involved in the development of a master planned community. Activities that are aimed at improving safety for those working in a community are often developed in collaboration with the community (e.g. schools) to ensure that the safety message has a broader and more sustainable impact that simply on those directly affected by a single incident.

Injuries within the broader community:

Delfin Lend Lease regularly monitors injury data collected by the Queensland Injury Surveillance Unit (QISU). The QISU currently collects data from 17 hospitals in Queensland - Atherton, Clermont, Dysart, Innisfail, Logan, Mackay Base, Mackay Mater, Mareeba, Mater Children's, Moranbah, Mount Isa, Queen Elizabeth II, Proserpine, Robina, Royal Children's, Sarina and Tully hospitals. These hospitals represent approximately one quarter of the state's population.

Delfin Lend Lease also monitors injury data collected by Queensland Health, Queensland Police Service, Queensland Transport and Local Councils.

Child Injuries:

QISU data indicates that unintentional injuries (including drownings, falls, poisonings, scalds and slow driveway rollovers) are the leading cause of death in Queensland children up to four years of age. Due to the high proportion of children within Delfin Master planned communities, QISU data related to child injury has informed many of the proactive strategies developed within its Queensland communities.



Some of the major injury prevention issues highlighted by QISU data include:

- Drowning remains the single leading cause of death from all causes for Queensland toddlers aged 1-4 years and the leading cause of injury death nationally for children aged under 5 years. The majority of immersion injuries in children under 5 years of age were related to swimming pools, half occurred in domestic swimming pools.
- The Queensland Poisons Information Centre (QPIC) answers up to 40 calls per day from parents/ caregivers seeking advice after a child under the age of 5 years accessed a potential poison. It is estimated that more than 1000 toddlers present to Queensland emergency departments annually following a medicinal poisoning (3 toddlers per day).

- Envenomations (poisoning from a venomous bite or sting) account for an estimated 2.5% of all emergency department injury presentations in Queensland. 45% of envenomations occur in children.
- Unintentional injury occurs frequently in the home. The bathroom is a common site of injury (at least 3,700 per year in Queensland). Children and older people are most at risk of bathroom injury; over 40% of bathroom injuries occur to young children aged less than 5 years.
- In Queensland, burns account for 4% of all injury presentations for children under 5 years of age. More than 50% of these injuries were due to scalds.
- Between 1998 and the end of 2004 there were 1,884 children under the age of 5 years who presented to a QISU participating Emergency Department for treatment of a non-medicinal poisoning. Non-medicinal poisonings account for 62% of poisonings in children less than 5 years. A quarter of poisonings in this age group are due to common household cleaners.

Road Traffic injuries

QISU data highlighted the following injury prevention issues in relation to traffic incidents:

- In Queensland in 2003, the road fatality rate for 17-20 year olds was two-and-a-half times the fatality rate for the entire Queensland population. From 1998 to 2005, 3,978 people aged 16 to 21 years presented to a QISU participating Emergency Department following an injury on the road.
- On average, 13 children die each year as passengers in motor vehicles on Queensland roads.
- There are approx 6,000 Emergency Department presentations and almost 10 deaths each year from bicycle related injury in Queensland. Bicycle injuries make up a third of all transport related injuries presenting to hospital Emergency Departments. Nearly 75% of all bicycle related Emergency Department presentations were in children aged under 15 years.
- An Australia wide review found 40% of all cyclists killed were unhelmeted and 76% of 15 to 19 year olds killed were unhelmeted.
- Every year around 30 pedestrians under 15 years are killed on Australian roads. On Queensland roads alone, on average, 7 children are killed each year. Children under the age of 5 were most likely to be injured in a driveway or car park while children between 5 and 9 years were more likely to be injured on a roadway.

Queensland Department of Transport and Main Roads data indicated that during 2008, 141 fatalities (or 43.0%) were drivers, 78 fatalities (or 23.8%) were passengers, 72 fatalities (or 22.0%) were motorcyclists, 30 fatalities (or 9.1%) were pedestrians and seven fatalities (or 2.1%) were bicyclists.

North Coast Police Region, which encompasses the Hyatt Coolum and in which Delfin Lend Lease has a master planned community, recorded the greatest number of fatalities.

Studies of this data indicated that pedestrian were most at fault in fatal crashes involving a pedestrian. Bicycle riders were considered most at fault in fatal crashes involving a bicycle rider.

Seniors injury - falls

In a recent report, research commissioned by the Queensland Injury Prevention Council found that while deaths from injury have declined, hospitalisation for many injuries has increased over the last decade, particularly falls-related injuries in older people.

As the Queensland population continues to age the problem of falls in older persons is of increasing concern.

QISU data indicates that for the period 1998 to 2003, 5,640 persons aged 65 years and over presented to a participating hospital ED in Queensland as the result of a fall. This comprises almost 60% of all presentations at this age.

While Delfin Lend Lease master planned communities often have a lower than average population aged over 65 years, injury prevention strategies target those who will make up the older population in the next 20 years.

Delfin Lend Lease master planned communities work with local community groups to provide a wide range of recreational options that encourage people in the 45 to 64 age group to keep or adopt an active lifestyle now and prevent injuries in the future.

Improving data collection

The communities and Delfin Lend Lease are currently working with the QISU to improve injury data collection. In 2007, Delfin Lend Lease funded the undertaking of a pilot project at the Robina Hospital – located adjacent to Varsity Lakes - to collect data about the causes of injuries to adults and children presenting from the local community, and develop strategies for the effective communication of this information back to the community. The aim of the project is to raise awareness, educate and change behaviours resulting in fewer hospital presentations for injuries. The pilot will focus on the nearby Varsity Lakes master planned community and develop a useful model that can be adopted in other communities.

Publications: (Scientific)

Building Sustainable Social Capital in New Communities – Report to the Industry Partner, The University of Queensland and Delfin, 2007

Delfin Lend Lease is part of a consortium – including the QISU, Queensland Safe Communities Support Centre, Ipswich City Council and Spring Lake Neighbourhood Watch – undertaking a project funded by the Queensland Injury Prevention Council aimed at measuring community attitudes to swimming pool safety. The project has recently commenced and will publish its findings in mid 2010.

Produced information material, pamphlets:

Some examples of materials produced by Queensland Delfin Lend Lease master planned communities that have a significant injury prevention and community safety focus include:

- Residents' Welcome Kit
- Community Updates featuring topics such as safe driving, safe handling and storage of poisons, preventing furniture crush, internet safety, Neighbourhood Watch, Christmas gift safety accessories, bicycle security, home safety audit, bushfire preparedness, holiday safety tips.
- Child Safety Kit
- Child Safety Handbook jointly sponsored by Delfin Lend Lease and Queensland Police providing advice and tips on protecting children from injury and harm in a wide range of circumstances.
- Lend Lease, Waterways Operations and Management Manual (2008)
- 'Stay Safe' Water Safety Calendar (2009)
- Builder Updates
- Varsity Lakes Online
- 'In the Safety Spotlight' Newsletter

Communication and Networking:

Participation in Safe Community conferences:

- 2008 – 17th International Safe Communities Conference, Christchurch
- 2008 - Young people, crime & community safety: engagement & early intervention, Melbourne
- 2007 – ‘The Essential Role of Industry in Promoting Safer Communities: Child-resistant packaging and preventing child poisoning’ forum facilitated by the Queensland Safe Communities Support Centre, Brisbane
- 2006 - ‘Building Blocks’, Queensland Safe Communities Conference, Townsville
- 2005 - Inaugural Queensland Safe Communities Conference, Brisbane
- 2004 - Creating Child Friendly Cities Symposium, Brisbane (*This symposium was organised by Griffith University and Delfin Lend Lease to bring together the most insightful thinkers dealing with urban children's issues in Australia and New Zealand. The symposium was the first Australian research-based forum to focus specifically on how urban development and urban policy affects children.*)

Delfin Lend Lease has also been a major sponsor of the above conferences and forums.

Other:

2005 – Member, Queensland Safe Communities Support Centre

2006 – Member, Australian Safe Communities Foundation

Delfin Lend Lease has a Memorandum of Understanding with the Queensland Safe Communities Support Centre which includes a commitment to provide funding support to specific projects and to promote the principles of the Safe Community model throughout Delfin Lend Lease communities. Delfin Lend Lease also has a Statement of Intent with the Australian Safe Communities Foundation Inc which includes a commitment to demonstrate a shared commitment to safety and injury prevention in communities across Australia.

Staff

Number: Delfin Lend Lease (Queensland) currently employs approximately 111 people. Each Master Planned Community has a project team comprising a number of key roles that incorporate community safety and injury prevention. These include the Project Director, Environmental Health and Safety Manager, Community Development Manager, and Sport and Recreation Manager.

Organization: Delfin Lend Lease (DLL)

Specific intersectoral leadership groups:

- Each project team establishes and works collaboratively with a local intersectoral group as part of its exit strategy. Currently established intersectoral groups include Greater Springfield Community Inc, Varsity Lakes Community Limited and Woodlands Community Inc.
- The Forest Gardens project team works in collaboration with the various taskgroups established as part of the Cairns Safe Communities program.
- The Rocky Springs project team has a Community Taskforce and works in collaboration with the Townsville Safe Communities program.



Shane O'Brien DLL Safe Communities Project